

Technical Report Apprentice3 Panels Using LS G3 Switch Stations

9/24/2019

RE: AP3 Firmware

The Apprentice3 panels were originally designed to use the LightSync G2 generation of data-line switches. We recently released the next generation of data-line switches, the G3. These G3 switches have up to 8 buttons, the 7th and 8th buttons are not supported in the AP3 panels with firmware 1.04 or earlier. If G3 switches are used, the firmware must be 1.05 or greater.

AP3 panels that need to use G3 switches and have older firmware can be flashed in the field. This is usually done by a qualified technician with the proper software and hardware.

Contact Customer Support at (952) 829-1900 if you have any questions.